

ZALORA

ZALORA Animal Welfare Policy May 2023

Applicability:

The standards outlined in this Animal Welfare Policy are applicable to all suppliers of GFG. For the purpose of this Policy, "Suppliers" refers to any suppliers of merchandise goods to GFG including vendors, agents, factories, subcontractors, mills and farms involved in production of materials, inputs and raw materials further down the supply chain, even where GFG does not trade with them directly and where they are working on behalf of GFG's own-brands, Marketplace vendors or third party brand partners. Suppliers also refers to suppliers of non-merchandise goods and services used in or by the operations of GFG.

GFG Animal Welfare Standards:

GFG expects that whenever animal materials are used in products sold on our websites, Suppliers work towards aligning all animal treatment practices with the Five Domains Model and the Five Provisions and Aligned Animal Welfare Aims, including:

1. Nutrition — factors that involve the animal's access to sufficient, balanced, varied, and clean food and water.
2. Environment — factors that enable comfort through temperature, substrate, space, air, odour, noise, and predictability.
3. Health — factors that enable good health through the absence of disease, injury, impairment with a good fitness level.
4. Behaviour — factors that provide varied, novel, and engaging environmental challenges through sensory inputs, exploration, foraging, bonding, playing, retreating, and others.
5. Mental state — the mental state of the animal should benefit from predominantly positive states, such as pleasure, comfort, or vitality while reducing negative states such as fear, frustration, hunger, pain, or boredom.

Best efforts should also be made to ensure animal materials are by-products of other industries.

Banned Animal Derived Materials:

The use of the following materials is prohibited for all products:

- Vulnerable or endangered species appearing on either the International Union for the Conservation of Nature (IUCN) or the Convention of International Trade in Endangered Species (CITES) lists and exotic skins such as snake, alligator, crocodile and lizard are not used in any products sold on GFG
- Real fur or pelts, including Karakul lambskin pelts from aborted or newborn lambs, mink, fox, rabbit, chinchilla and raccoon dog

In addition the use of the following materials in GFG's own-brands is prohibited:

ZALORA

- Feathers and Down
- Angora (including wool blends that contain angora) and other rabbit hair

When sourcing animal derived materials the use of the following processes is prohibited:

- Unnatural abortions
- Live skinning
- Live plucking
- Mulesing
- Confinement of animals in veal or sow crates
- Prolonged confinement of wild animals such as bears, civet cats, musk deers and beavers
- Animal testing on cosmetics, except where required by law

Implementation Of This Policy

In agreeing to supply products to GFG, Suppliers acknowledge their alignment with GFG's stance, and their compliance with this Animal Welfare Policy. In addition, Suppliers of GFG's Own Brand's agree that representatives of GFG, its affiliates or subsidiaries or an organisation nominated by GFG can inspect the Supplier's or its subcontractors' production facilities, or request documentation to implement and monitor standards specified in this Animal Welfare Policy. Such inspections may take place on an unannounced basis whereby the inspectors should be granted immediate access to the facilities and related records.